

PURPOSE: The purpose of the "Training Today Newsletter" is to provide assistance and support for TPAES users submitting PAE applications. We also use this notification to communicate upcoming LTSS initiatives and to describe how those may affect your daily practices. Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains vital information for all TPAES users.

Processing Timelines

Many of you may wonder, "When I submit a PAE or PASRR through TPAES, how long can I expect before an official determination is made?" The general breakdown is as follows:

PAE Processing: PAEs typically take 8 business days or less to process. However, without an appropriate PASRR in TPAES a NF PAE must be denied.

Negative PASRR Processing: Negative PASRRs are processed immediately. TennCare may determine during the PAE review that there is evidence of a need for a positive PASRR, even when a negative PASRR was submitted.

Positive PASRR processing: A positive Level 1 screen typically takes 7 business days or less to process.

PAE Tips

When submitting a PAE or PASRR it's important to fill out the demographic information correctly and completely. Approval and denial letters are sent to applicants based on the addresses submitted with the PAE/PASSR so it's imperative this information is correct. Some quick tips to help you out:

- ◇ Always double check your demographic information while submitting a PAE/PASRR
- ◇ Be aware of capitalization and spelling—letters may be returned because of misspelled words or misused abbreviations
- ◇ Be sure the DOB and SSN for the applicant are always correct

PASRR Tips

Reminder: Be sure to always enter the NF admission date on the PASRR. This is needed in order for TennCare to complete the PASRR review.



Shout Out!

WyndRidge Health and Rehabilitation Center has done a great job of submitting accurate and complete PAEs. Keep up the good work!

Hospice Tips

Please remember a NEW PAE is required for a CHOICES Group 1 member who elects to receive hospice services in a nursing facility (and is therefore disenrolled) and subsequently withdraws the hospice election and wishes to re-enroll into CHOICES Group 1.

A previously approved PAE may be used so long as:

1. the person has remained in the NF
2. the person's condition has not changed; and
3. no more than 30 days has lapsed since the person's disenrollment from CHOICES Group 1

If all of the above apply please contact the member's MCO.

PAE Request Types

New CHOICES Applicant— A person who is currently not a CHOICES member, or has not been a member in the last 10 days

Change in current LOC— A person who is a current CHOICES member and his /her level of care needs have changed in any manner such that it is not reflected on the current PAE

Current CHOICES member, current PAE ending— A person who is a current CHOICES member and his/her PAE is soon to end and Medicaid reimbursement of long term services and supports is still needed (Be sure to verify the person is a current CHOICES member in TN Anytime)

CN Cap determination— A current Group 2 CHOICES member whose needs have changed and has, therefore, affected the cost neutrality cap that should be applied to the person (MCO submissions only)